### Bed.P.A.C.

XPS

16/08/2016

# Bed Management Software for Capacity Planning

Don't plan on an average. Include variation in your bed forecasting for accurate planning.



Total 95% UC Demand Admissions 749 756 763 **Total Outliers** 231 241 252 Ave LOS (Days) 9.9 10.0 % Utilisation 89.4 89.9 90.4 Average Wait (hrs) 1.1 1.1 1.2 % Get Bed in Target Time 75.0 75.9 76.7 Number of Beds

Test your annual strategic plan

Calculate your optimal bed census

Increase stakeholder engagement

engagemen

Transforming healthcare delivery with our *users* for over 20 years









### Why choose Bed.P.A.C.

### Healthcare organisations using Bed.P.A.C. have:

- Increased utilization of existing bed capacity through realignment of unit capabilities
- Improved performance against waiting time targets
- Reduced analyst planning time
- Improved stakeholder discussions and agreement on improvement solutions

#### > Putting a patient in the wrong bed has a cost

A patient in the wrong bed extends their stay by one day, costing \$1,600 per day per patient. If *just 10% of patients* are in the wrong bed that's **\$9,800 per day**.

#### > Delayed Operations cause patient harm and expensive overtime

4% of scheduled surgery is cancelled for non-surgical reasons. Surgery generates an average revenue of **\$1,500 per case**. That adds up to **\$75,000 per month in lost revenue**.

### More accurate than a spreadsheet

**Variability** in arrivals and lengths of stay and ensuring that patients are able to access the right inpatient unit for their condition add to the complexity of managing beds, all factors that **simulation** can help manage.

### > Rapid decision making

Bed.P.A.C. enables you to *quickly forecast* bed capacity requirements. Results for any hospital, specialty, elective and/or emergency can be run in a morning and produced in a format that can be used for the meeting that afternoon, giving the flexibility to respond to "*what if*" questions from key stakeholders.

Better bed management can save \$370,000 a month per hospital and give patients better outcomes.

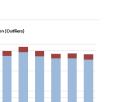
### Isle of Wight Case Study



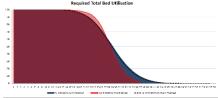
The Hospital wanted to test their 2016/17 demand plan and determine if they had the capacity to meet it.

#### Bed.P.A.C. has led to:

- Constructive system wide discussions to resolve bed capacity issues
- Increased bed capacity for medical patients by approximately 17%
- Extension of the provision of winter resilience step down bed capacity to end Q1 of 16/17



- Increased community bed capacity based on identified need
- Increased home care packages delivering services to people in their own homes and in localities, for episodes that can be safely managed elsewhere.



"Bed.P.A.C. has **stood up** to scrutiny from clinicians and managers within the Trust, consequently the results output have led to constructive discussions about **solutions** to issues rather than ongoing debates about the integrity of modelling. Consultants have been **particularly impressed** by our ability to recognise the maximum bed requirements and how often a certain number of beds will be utilised rather than referring to average bed requirements."

#### **Iain Hendey**

Deputy Director - Information Finance & Performance Information Service Isle of Wight, NHS Trust

### How it works

## Bed.P.A.C. uses historical data from the last 12 months to *automatically identify* distributions for:

- √ Arrival times by hour of day, day of week
- √ Length of stay dependent on time and day of arrival
- √ Discharge time

This is combined with the monthly demand for each specialty and the number of staffed beds which Bed.P.A.C. then uses to *automatically build* the simulation.

#### Bed.P.A.C. runs 3 initial scenarios:

- Unlimited beds
- · On-unit staffed beds only
- On-unit staffed beds with placement on another unit if wait limit is exceeded

Bed.P.A.C. creates a results report that shows the discrepancy in performance between ideal bed capacity and actual bed constraints. This allows you see the *capacity requirements* needed to meet the patient demand.

### After running the baseline you can then experiment with:

- · Demand numbers
- · Length of stay
- Discharges

To test the impact on capacity requirements.

